

## **TERMS AND CONDITIONS**

These terms and conditions (the "Terms and Conditions") govern the use of **emergencytrade.ie** (the "Site"). This Site is owned and operated by Cillian Grant. This Site is a lead generation website for tradesmen.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

### **Intellectual Property**

All content published and made available on our Site is the property of Cillian Grant and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

### **Accounts**

When you create an account on our Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our Site illegally or if you violate these Terms and Conditions.

### **Links to Other Websites**

Our Site contains links to third party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third party website or service linked to on our Site. It is your responsibility to read the terms and conditions and privacy policies of these third party websites before using these sites.

### **Limitation of Liability**

Cillian Grant and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

### **Indemnity**

Except where prohibited by law, by using this Site you indemnify and hold harmless Cillian Grant

and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

### **Applicable Law**

These Terms and Conditions are governed by the laws of Ireland.

### **Additional Terms**

- Emergency Trade Connect Ltd (“we”, “our”, “us”) operates solely as a marketing and lead-generation platform, facilitating introductions between customers and independent, self-employed tradespersons (“Tradespeople”).

By using this website, submitting an enquiry, or accepting a referral from Emergency Trade Ireland Ltd, you acknowledge and agree that:

We do not provide, perform, supervise, or guarantee any trade or repair services.

Any work, services, or quotations provided are offered directly by the independent tradesperson to you, and any contract, agreement, payment, or dispute arises solely between you (the customer) and the tradesperson.

Emergency Trade Ireland Ltd has no liability for the performance, quality, timing, or outcome of any work undertaken, nor for any loss, damage, or injury arising from such work.

It is the responsibility of the tradesperson to hold appropriate insurance, certification, and authorisation to carry out their work.

Our role is limited to introducing potential customers to independent tradespeople and providing communication tools to facilitate that connection.

By continuing to use this site and our services, you confirm that you understand and accept that Emergency Trade Ireland Ltd acts solely as an intermediary and is not a party to any contract or transaction between you and any tradesperson.

Emergency Trade Connect Ltd acts only as a referral and marketing platform connecting customers with independent, verified tradespeople. By using this website, you acknowledge that any work arranged is a private agreement between you and the tradesperson, and

Emergency Trade Ireland Ltd is not a party to that agreement.; and

- By registering with, accepting a lead from, or otherwise engaging with Emergency Trade Connect Ltd (“we”, “our”, “us”), you (“the Tradesperson”) acknowledge and agree that:

You operate as an independent, self-employed contractor, and are not an employee, partner, or agent of Emergency Trade Ireland Ltd.

You confirm that you hold all necessary qualifications, trade certifications, licences, and valid insurance cover (including public liability and, where applicable, professional indemnity insurance) required to lawfully perform the services you offer.

You accept that all contracts, agreements, and arrangements for services, pricing, and payments are made directly between you and the customer.

Any disputes, complaints, or claims arising from the performance or outcome of work are strictly between you and the customer, and Emergency Trade Ireland Ltd shall have no involvement, responsibility, or liability in respect of such matters.

You agree to indemnify and hold harmless Emergency Trade Ireland Ltd from any and all claims, damages, losses, liabilities, costs, or expenses arising from or related to your performance of services for any customer introduced through the platform.

Emergency Trade Connect Ltd acts solely as a marketing and lead-generation facilitator, and does not guarantee the volume, suitability, or quality of leads provided, nor the success of any engagement.

By accepting and responding to a lead, you expressly agree to these terms and confirm that you are fully responsible for your own business activities, conduct, and compliance with all applicable laws and regulations.

By using Emergency Trade Connect Ltd, you confirm that you are a qualified, insured, and independent tradesperson. Any work, agreements, or disputes with customers are solely between you and the customer. Emergency Trade Ireland Ltd acts only as a marketing and referral platform and accepts no liability for any work undertaken..

### **Severability**

If at any time any of the provisions set forth in these Terms and Conditions are found to be

inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

**Changes**

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

**Contact Details**

Please contact us if you have any questions or concerns. Our contact details are as follows:

0830 568710

cillian@emergencytrade.ie

Apartment 56 The Alliance The Gasworks BArrow Street Dublin

You can also contact us through the feedback form available on our Site.

Effective Date: 14th day of October, 2025